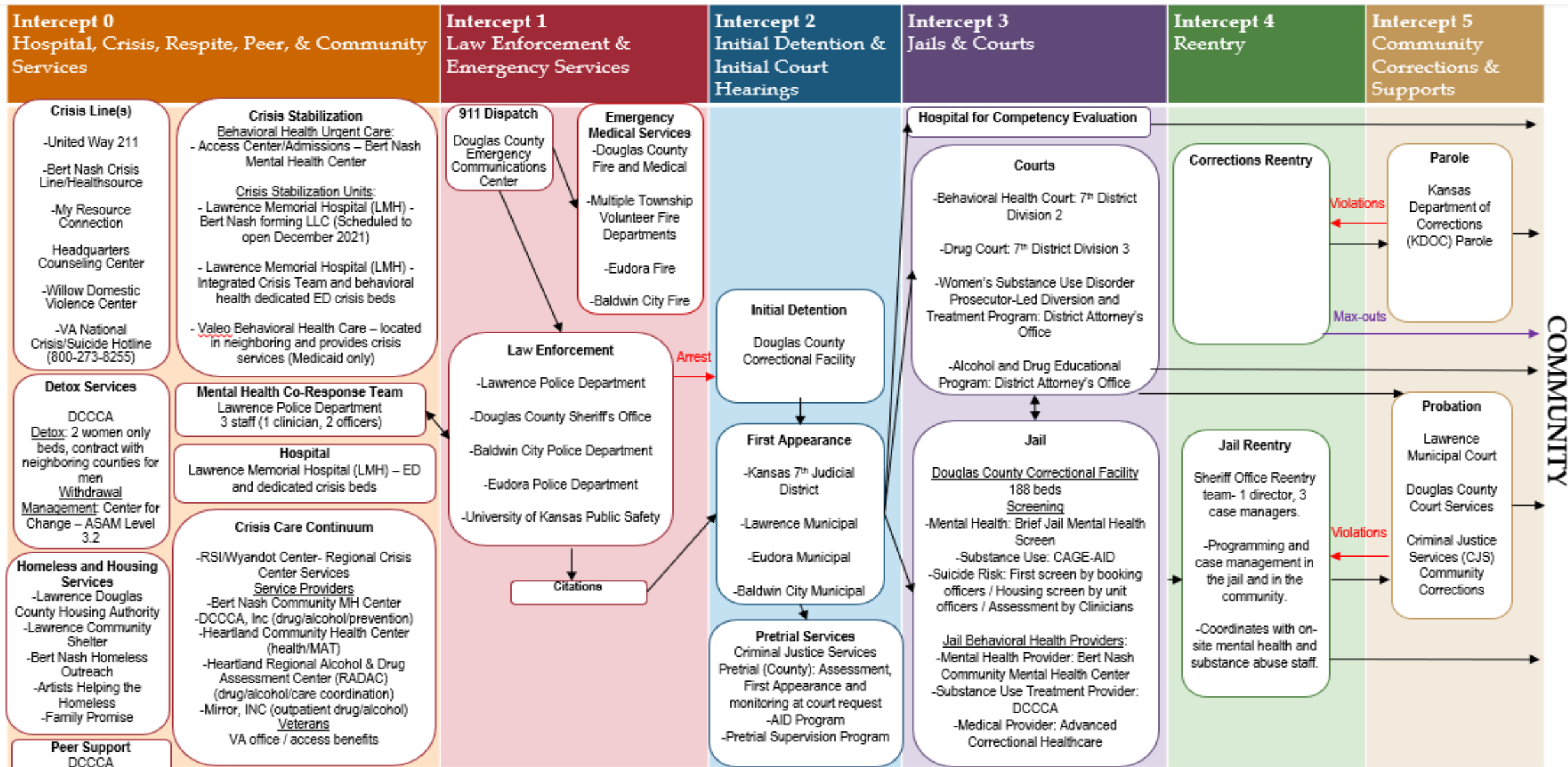
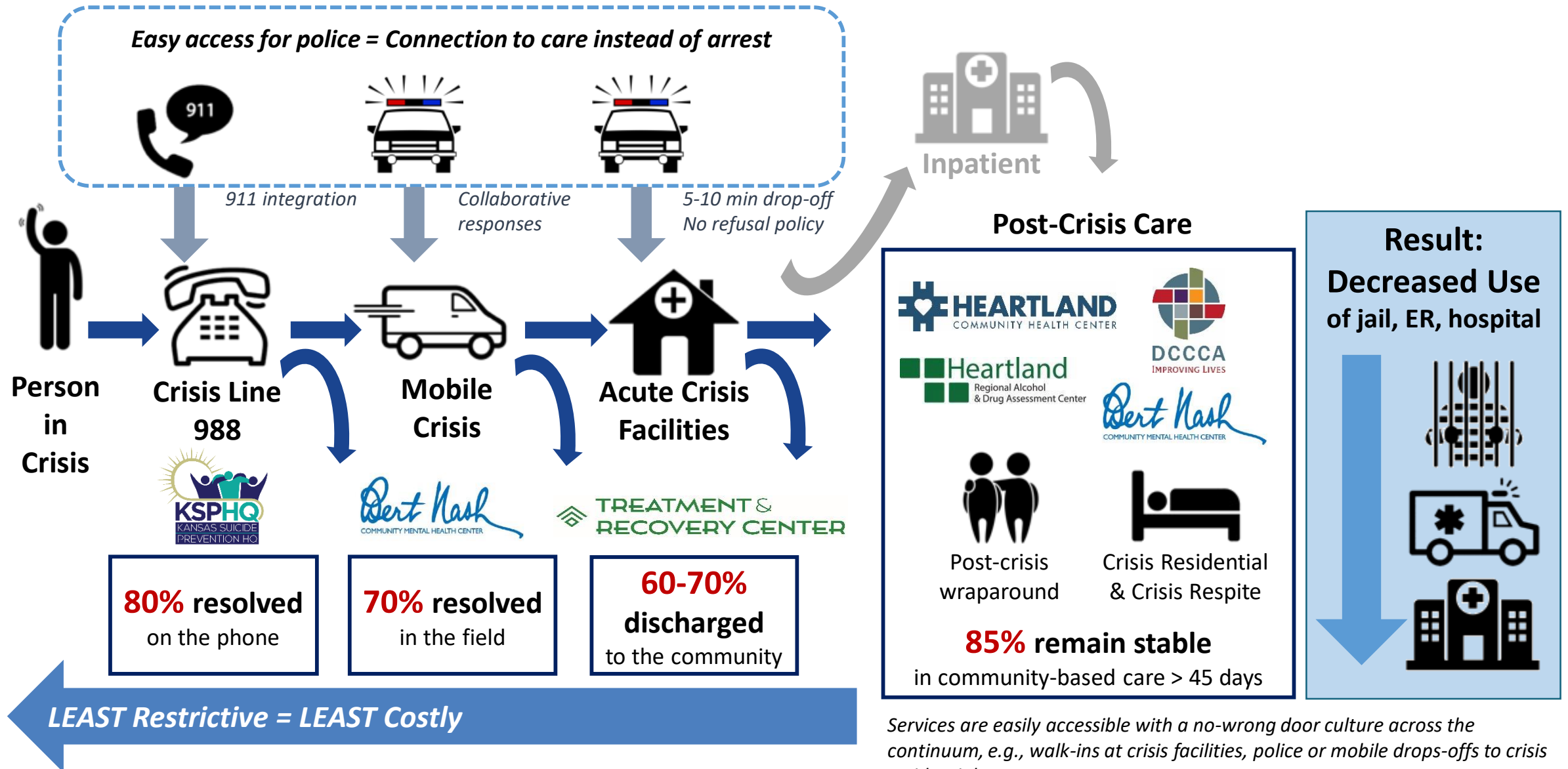




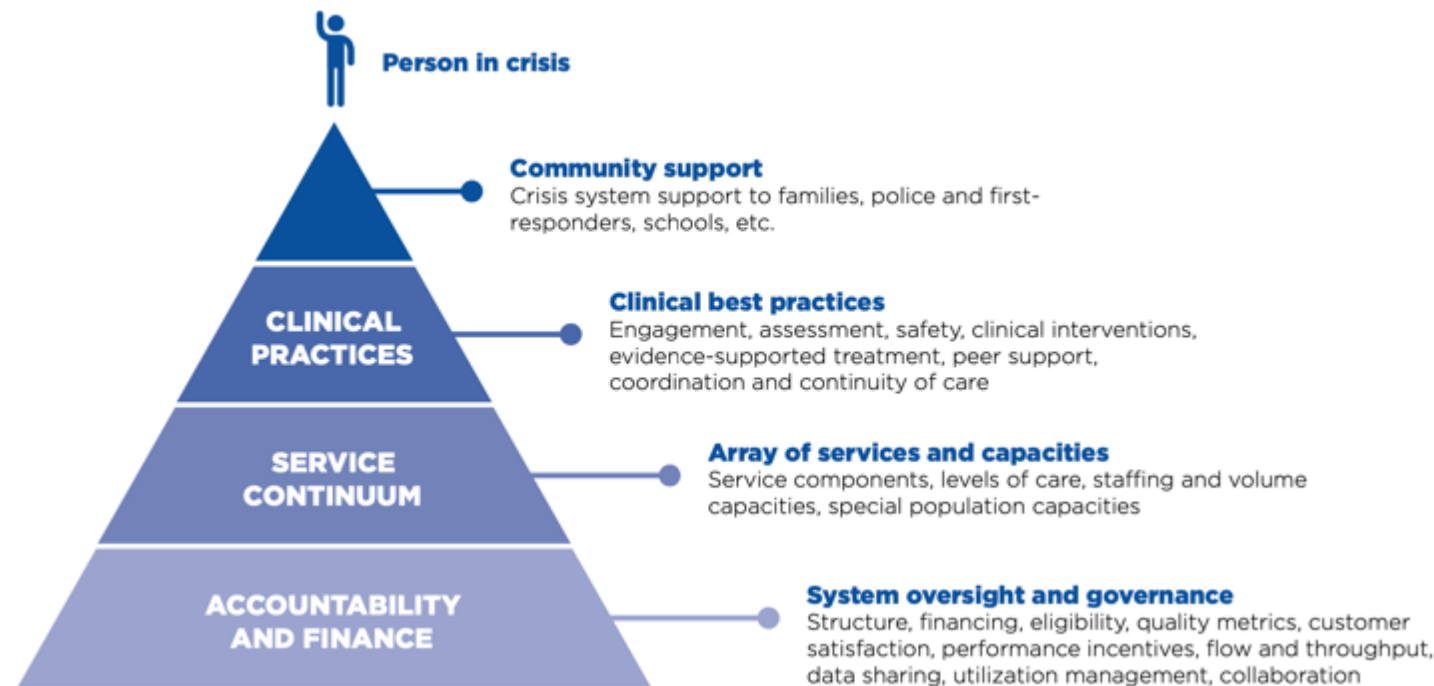
Providing care *in the least restrictive (and least costly) setting*



Key Ingredients

- Systems approach
- Underlying governance & financing structure that supports
 - A robust continuum of crisis services
 - Oversight & accountability
 - Alignment towards common goals & clinical outcomes
- Culture of communication, collaboration and problem solving
 - “Figure out how to say YES instead of looking for reasons to say NO.”
- Data-driven decision-making

Roadmap principles
create a strong foundation for
collaboration & innovation.



System Map: Crisis Services

Douglas County • Population 122,000



Behavioral Health Leadership Coalition

Collective impact organization provides leadership and strategy for Behavioral Health System of Care.

Stewards the Behavioral Health Plank of the Community Health Plan

Criminal Justice Coordinating Council

Body of criminal justice stakeholders dedicated to improving collaboration, the justice system, and public health.



Law Enforcement (LE) & Justice Collaborations



Crisis Line

- **Kansas Suicide Prevention Headquarters Lead Agency**
- 988 integration statewide
- Triage & crisis counseling
- Referrals to care coordination
- Safety planning
- Centralized dispatch for mobile crisis teams
- Launched March of 2022
- Funded via Douglas County behavioral health sales tax

- **MORE RESEARCH NEEDED HERE**
- **911 operators CIT trained**
- **Crisis line has direct line for LE to reach a supervisor?**



Mobile Crisis Teams

- **Bert Nash Center**
- One CCBHC team available 8 a.m.-10 p.m. 7 days per week
- Crisis line deployment went live 9/11
- Staffed with QMHPs, peers, and case managers

- Mobile team required to respond to LE within 30 min
- Dedicated mobile team for 911 and first-responder calls
- LPD co-responder available M-F 10-7.
- Douglas County Sheriff's Office, Lawrence, Baldwin, Eudora and KU, CIT Trained.

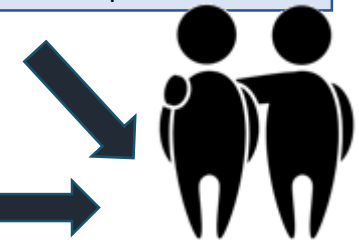


Crisis Facilities

- **Treatment and Recovery Center (TRC)-**
 - Walk in urgent care for youth and adults
 - Treatment and stabilization for behavioral health emergencies
 - Involuntary & voluntary
 - Medication-assisted withdrawal & treatment
 - Connect to community resources & providers
 - Crisis residential 2-5 day stays

— **Step down from hospital or crisis facilities?**

- No wrong door: LE always accepted
- Dedicated LE entrance
- Fast drop off time under 10 min



Post-Crisis Services

- **Intensive Care Coordination** service provides bridge case management support up to 90 days to facilitate and ensure engagement in post crisis services.
- **Assertive Community Treatment (F/ACT) Team.**
- **Collaboration** between Bert Nash (CCBHC), DCCCA (SUD services), Heartland CHC (FQHC), Heartland RADAC

- Co-responders follow up for high-risk cases.
- Collaboration with specialty court dockets (BH, DC, AOT)
- Data Sharing Collaborative

Inpatient

- Douglas County currently has no inpatient psychiatric beds.
- Regional access to Stormont Vail West, KU Strawberry Hill, Marillac, KVC, Cottonwood Springs and others.
- Osawatomie State Hospital